DCFS PERFORMANCE MEASURES QUARTERLY REPORT

March 13, 2003



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Los Angeles County Board of Supervisors

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Forward

This report will be a unique new resource for all. For this first issue of the report, we attempted to put together the best available data on our system performance. Some of the charts display data going many years back in order to provide the users of this first edition with a better understanding of the long-term trends affecting the dynamics of our Department. When data becomes available on additional performance measures, we plan to report such new data in future issues of this report, as we expand/improve this report over time.

The 2002 DCFS Caseload Summary chart at the beginning of the report allows the tracking of the number, types and demographics of child abuse and neglect referrals to our Department.

The later charts in this report were grouped in the main areas of "Safety", "Permanency", and "Wellbeing".

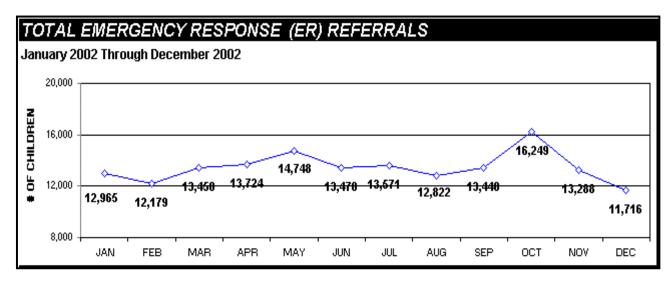
The charts in the "Safety" area attempt to report on how incoming referrals are responded to, investigated, validated and, when necessary, followed by placing some of the children in foster care.

The "Permanency" area of the report starts with a chart showing the last 10-years' trend in the demographics of the children receiving DCFS services and the number of children placed in out-of-home placements. Later charts show the years in placement and various demographics of the children in care and data by placement type and length of stay greater/less than 2 years, based on data as of the end of 2002.

The "Wellbeing" area of the report starts with sibling charts showing the distribution of sibling placements at the end of 2002, long-term annual trend in DCFS first entries, re-entries, and exits from care by exit type for each of the last 5 years. The last chart reports on the recent movement out from MacLaren Children's Center after the implementation of the MacLaren Diversion Initiative.

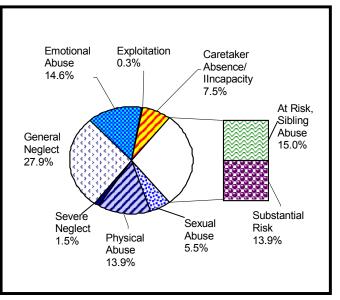
Note: Data reported for a single reporting period or point in time was intended to provide needed detail on a unique measurement or characteristic that did not change noticeably over reporting periods or time.

2002 WORKLOAD SUMMARY



Referrals by Response Time		
Emergency Response Type	Children	%
No Investigation Required	4,619	11.2%
5-Day Response	17,401	42.2%
24-Hour Response	19,233	46.6%
Total Referrals Received during 4th Qtr 02	41,253	100.0%

Referrals by Allegation Type		
Allegation Type	Children	%
Sexual Abuse	2,271	5.5%
Physical Abuse	5,745	13.9%
Severe Neglect	601	1.5%
General Neglect	11,509	27.9%
Emotional Abuse	6,016	14.6%
Exploitation	119	0.3%
Caretaker Absence/Incapacity	3,076	7.5%
At Risk, Sibling Abuse	6,169	15.0%
Substantial Risk	5,747	13.9%
Total Referrals Received during 4th Qtr 02	41,253	100.0%

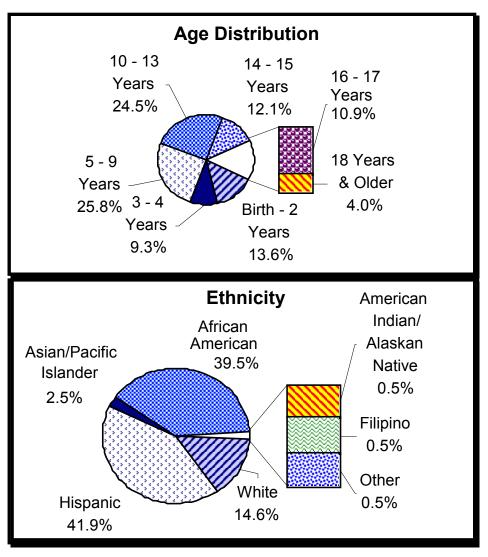


Source: Child Welfare Services/Case Management System (CWS/CMS) Datamart - 5 days following reporting month extract

2002 WORKLOAD SUMMARY

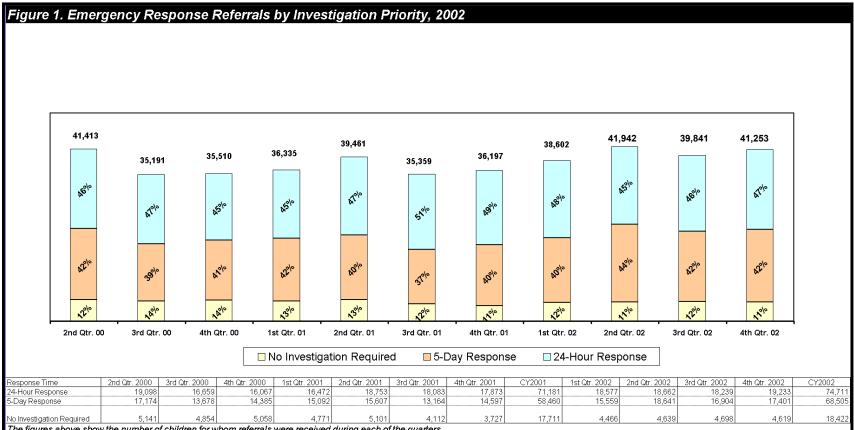
TOTAL END-MONTH CASELOAD DEMOGRAPHICS - Family Maintenance and Foster Care

Ago	Children	%
Age		
Birth - 2 Years	5,749	
3 - 4 Years		
5 - 9 Years	10,915	25.8%
10 - 13 Years	10,373	24.5%
14 - 15 Years	5 1 3 1	12.1%
16 - 17 Years	4,603	10.9%
18 Years & Older	1,677	4.0%
Total End-Month Caseload	* 42,375	100.0%
Ethnicity	Children	%
VVhite	6,169	14.6%
Hispanic	17,736	41.9%
African American	16 740	39.5%
Asian/Pacific Islander	1.077	2.5%
American Indian/Alaskan Native	211	0.5%
Filipino	233	0.5%
Other	209	0.5%
Total End-Month Caseload	* 42,375	100.0%
Gender	Children	%
Male	21,027	49.6%
Female	21,348	50.4%
Total End-Month Caseload	* 42,375	100.0%



^{*} End-month child caseload excludes 5,775 children in Referrals Pending Disposition/Still under Investigation.

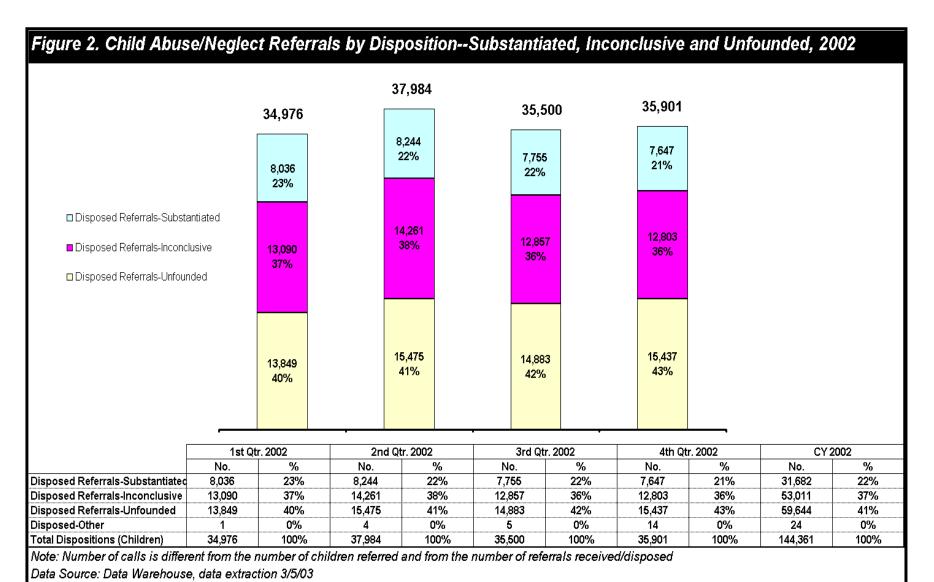
Source: Child Welfare Services/Case Management System (CWS/CMS) Datamart - 5 days following reporting month extract



The figures above show the number of children for whom referrals were received during each of the quarters.

Children Information System (CIS) and Child Welfare Services/Case Management System (CWS/CMS) State programmed Program Management report - 1st Qtr. 97 through 2nd Qtr. 98 CWS/CMS State programmed Program Management report - 3rd Qtr. 98 through 1st Qtr. 00

CWS/CMS Datamart (5 days following reporting month extract) - 2nd Qtr. 00 through 4th Qtr. 02



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Figure 3. Referrals by Time to Dispos	<i>ition, 2002</i> 1st Qtr. 2		2nd Qtr.	2002	3rd Qtr.	2002	4th Qtr. 2	2002*	CY 20	102
Referral Status	No.	%	No.	%	No.	%	No.	%	Avg. No.	Avg. %
Referrals (Calls) Closed Within 30 Days	12,527	62%	13,694	63%	13,721	67%	12,892	61%	13,209	63%
Referrals (Calls) Closed Within 30-60 Day	4,245	21%	5,353	24%	4,620	22%	5,358	25%	4,894	23%
Referrals (Calls) Closed Within 60-90 Day	1,364	7%	1,325	6%	999	5%	1,295	6%	1,246	6%
Referrals (Calls) Closed Over 90 Days	2,054	10%	1,291	6%	897	4%	465	2%	1,177	6%
Total Referrals (Calls) Closed	20,190	99.7%	21,663	99.1%	20,237	98.4%	20,010	94.9%	20,525	98.0%

Referral Status	1st Qtr. :	2002	2nd Qtr.	2002	3rd Qtr.	2002	4th Qtr. 2	2002*	CY 20	002
Referral Status	No.	%	No.	%	No.	%	No.	%	Avg. No.	Avg. %
Total Referrals (Calls) Closed	20,190	99.7%	21,663	99.1%	20,237	98.4%	20,010	94.9%	20,525	98.0%
Referrals (Calls) Still Open Over 90 Days	64	0.3%	189	0.9%	336	1.6%	1,083	5.1%	418	2.0%
Total Referrals (Calls) Received	20,254	100%	21,852	100%	20,573	100%	21,093	100%	20,943	100%

^{*} Provisional figure, updated figure will be provided in later reports

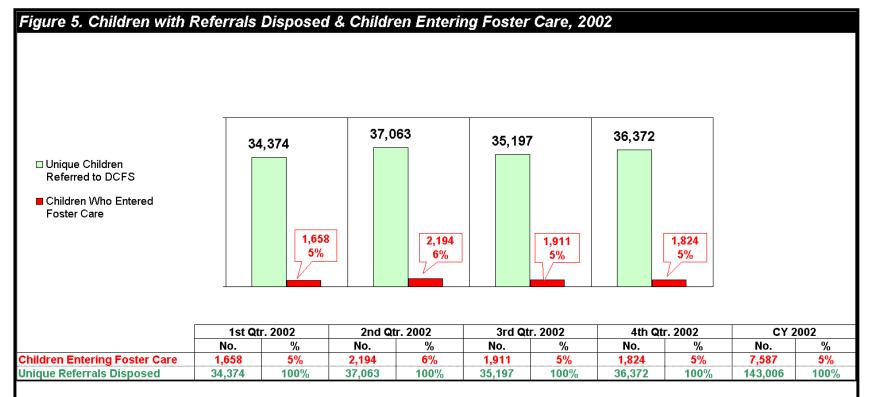
The table is based on the number of referral calls and not on the number of children referred.

Data Source: Datamart as of 3/5/2003

Figure 4. Emergency Referrals	by Allega	tion Ty	pe, 2002							
Allegation Type	1st Q	tr	2nd C	Qtr	3rd C	Qtr	4th (Qtr	Tota	
Allegation Type	#	%	#	%	#	%	#	%	#	%
General Neglect	9,885	26	10,815	26	11,448	29	11,509	28	43,657	27
Emotional Abuse	6,419	17	6,559	16	6,727	17	6,016	15	25,721	16
Physical Abuse	5,392	14	6,341	15	4,999	13	5,746	14	22,478	14
At Risk, sibling abused	5,245	14	5,891	14	5,027	13	6,169	15	22,332	14
Substantial Risk	4,760	12	5,762	14	5,043	13	5,747	14	21,312	13
Caretaker Absence/Incapacity	3,175	8	3,115	7	3,231	8	3,076	7	12,597	8
Sexual Abuse	2,751	7	2,794	7	2,613	7	2,272	6	10,430	6
Severe Neglect	535	1	574	1	651	2	602	1	2,362	1
Exploitation	93	0	91	0	102	0	116	0	402	0
N/A	347	1	N/A	N/A	N/A	N/A	N/A	N/A	347	0
Total	38,602	100	41,942	100	39,841	100	41,253	100	161,638	100

^{*} All the referrals received in Calendar Year 2002 are included.

^{**} Data source: Datamart as of December 31, 2002



Data on children referred to family maintenance services are under development and will be included in later reports.

Note: Number of unique children with referrals disposed is different from number of children referred and number of referrals received/disposed Data Source: Data Warehouse, data extraction 3/5/03

Federal Outcome Measure Figure 6. Recurrence of Child Abuse/Neglect, Federal Fiscal Years 1998 - 2001 Los Angeles County and Other California Counties Compared with the National Standard 16 12.3 12.1 Percent of Recurrence 10.5 6.1 6.1 6.1 0 FFY* 1998 FFY* 1999 FFY* 2000 FFY* 2001 -->- National Standard —∆ - Los Angeles - □ - California w/out Los Angeles

Data Source: UCB CWS/CMS July 1, 2001 and Oct. 1, 2002 Extract Files

COMMENT FROM BERKELEY REGARDING THE MEASURE: According to NCANDS guidelines, reports on the same day or next day are 'rolled up' and counted as one report. We need to review how many other substantiated reports are also repeat referrals about the same incident. If redundancy is occurring, the reported rate will be inflated.

The indicator is based on children who were victims of maltreatment during the first six months of the calendar year (January 1 to June 30). Each child victim was followed for 6 months from the first report date to determine if another substantiated or indicated report was received.

*Federal Fiscal Year is October 1 to September 30.

Figure 7. Demograpi	hic Chara	acteristic	s of Chi	ldren red	ceiving s	ervices a	at Home	and in C	Out of Ho	me Care	•			
	DECEMBER 1993 THROUGH DECEMBER 2002													
	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2002 in %			
Age														
Birth - 2 Years					•	8,635	7,444	7,061	5,834	5,749	13.6%			
3 - 4 Years	•	•	•	•	•	7,714	6,978	5,595	4,178	3,927	9.3%			
5 - 9 Years	•	• [•	•	•	19,608	18,656	16,222	12,221	10,915	25.8%			
10 - 13 Years	•	• [•	•	•	13,295	13,668	12,922	10,953	10,373	24.5%			
14 - 15 Years	•	•	•	•	•	5,558	5,911	5,939	5,110	5,131	12.1%			
16 -17 Years	•	•	•	•	•	4,974	5,047	5,074	4,615	4,603	10.9%			
18 Years & Older	•	•	•	•	•	1,943	1,951	1,838	1,709	1,677	4.0%			
Total	•	•	•		•	61,727	59,655	54,651	(a) 44,620	(b) 42,375	100.0%			
Ethnicity														
White	13,226	13,143	13,694	15,172	14,885	11,340	9,911	8,786	6,616	6,169	14.6%			
Hispanic	19,123	19,710	23,147	27,595	28,219	22,626	22,292	21,350	17,752	17,736	41.9%			
African American	24,156	25,700	26,886	28,626	28,660	26,238	25,285	21,984	18,533	16,740	39.5%			
Asian/Pacific Islander	879	1,045	1,397	1,397	1,422	1,217	1,335	1,326	1,165	1,077	2.5%			
American Indian/Alaskan Native	109	161	412	380	369	351	339	247	215	211	0.5%			
Filipino	94	110	181	191	187	178	226	241	222	233	0.5%			
Other	309	255	248	293	355	2	269	717	117	209	0.5%			
Total	57,896	60,124	65,965	73,654	74,097	61,952	59,657	54,651	(a) 44,620	(b) 42,375	100.0%			
Gender														
Male	28,084	29,140	32,124	35,873	35,655	30,337	29,254	27,127	22,257	21,027	49.6%			
Female	29,812	30,984	33,841	37,781	37,428	31,615	30,403	27,524	22,363	21,348	50.4%			
Total	57,896	60,124	65,965	73,654	73,083	61,952	59,657	54,651	(a) 44,620	(b) 42,375	100.0%			

^{*} Age group distribution different than current year

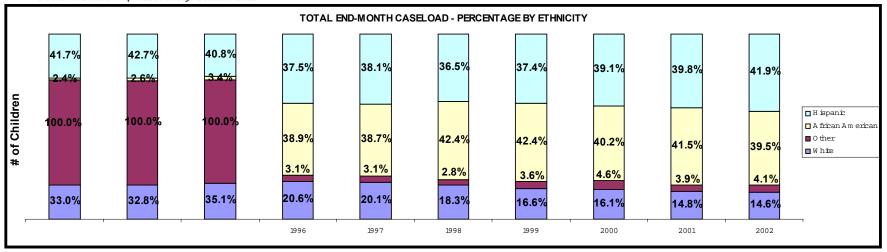
1993 through 1998 data inlaude children in undisposed on-going investigations.

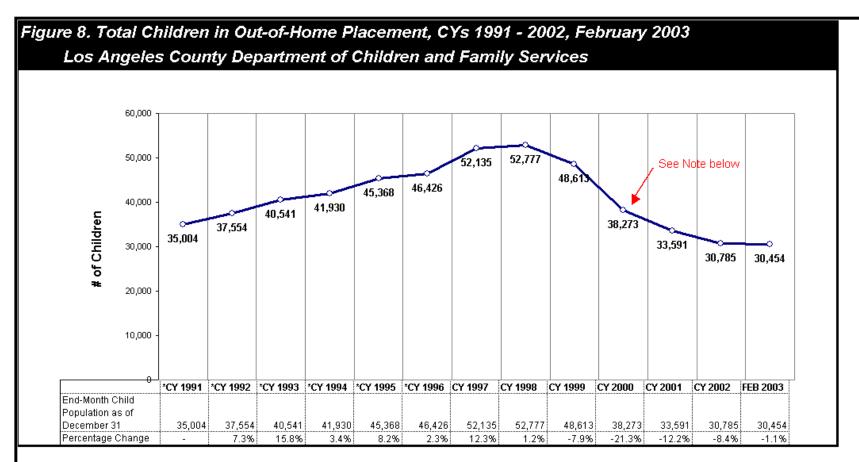
(a) End-month child caseload excludes 5,055 children in Referrals Pending Disposition/Still under Investigation.

(b) End-month child caseload excludes 5,775 children in Referrals Pending Disposition/Still under Investigation.

Source: - Children's Information System (CIS) - 1993 through February 1997

- Children's Information System (CIS) and Child Walfare Services/Case Management System (CWS/CMS) State programmed Program Management report March 1997 through May 1998
- CN/S/CNIS State programmed Program Management report June 1998, through March 2000
- CN/S/CN/S Datamart April 2000 through December 2002





NOTE: The decline in Out-of-Home Placements in 2000 was driven in part by 3,065 children discharged to the newly-created Kinship Guardianship Assistance Payment Program (KinGAP).

Data Source: Children's Information System (CIS) and Agency Adoption Program (AD56A) Reports - 1991 through February 1997

- Children's Information System (CIS), Child Welfare Services/Case Management System (CWS/CMS) State programmed Program Management report, and AD56A report March 1997 through April 1998
- CWS/CMS State programmed Program Management report May1998 through October 1999
- CWS/CMS County Access to Data (CAD) extract and the AD56A November 1999 through March 2000
- CWS/CMS Datamart April 2000 through February 2003

^{*} Children in Adoptive Placement Pending Final Adoption Decree were added to the above reporting periods prior to Calendar Year 1997. The above counts will not reconcile with the data previously published by DCFS for reporting periods prior to Calendar Year 1997.

Ano								Y	EARS I	N PLA	CEMEN.	Γ								Total
Age	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	Total
0	1,063																			1,0
1	495	903																		1,3
2	418	388	582																	1,3
3	351	273	243	442																1,3
4	332	280	201	196	324															1,3
5	342	201	164	144	146	269														1,26
6	338	215	152	129	146	153	248													1,38
7	345	245	155	125	112	134	134	227												1,47
8	335	236	166	130	111	132	127	141	214											1,59
9	302	225	158	147	119	131	132	112	126	251										1,70
10	314	225	169	115	124	135	147	118	91	110	289									1,83
11	287	216	159	120	140	177	151	112	95	112	141	272								1,98
12	299	188	149	113	124	144	160	109	90	101	92	139	196							1,90
13	285	205	146	123	132	170	136	130	99	92	111	145	137	195						2,10
14	311	179	136	108	124	148	121	123	97	97	91	109	94	112	136					1,98
15	287	211	139	102	114	138	147	107	74	93	101	95	95	73	90	74				1,94
16	253	165	141	109	93	125	139	98	89	97	77	104	80	78	73	91	24			1,83
17	188	147	132	97	111	134	120	100	83	76	96	98	92	80	71	87	24	3		1,73
18	40	60	79	61	70	75	72	49	42	52	39	46	45	39	38	78	15	1		90
19	3	10	19	18	19	41	36	17	12	12	16	17	13	13	13	18	4	1	1	2
20	1	1	2	4	11	10	9	3	4	5	2	7	5	4	5	5	2			1
21					1	1			1			1							1	
22								1												
	6,589	4.573	3,092	2.283	2.021	2.117	1.879	1.447	1,117	1,098	1.055	1.033	757	594	426	353	69	5	2	30,5

Source: CWS/CMS as of December 31, 2002
** Children in adoptive placement and non-foster care placement are included. Four children had incorrect data and were excluded from this table.

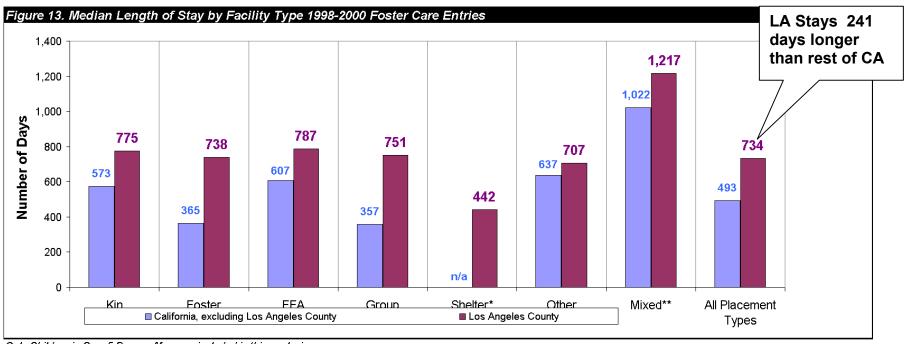
Figure 10. Child	ren in	Non-	Rela	tive l	oste	r Car	e, Ag	je an	d Nu	mbe	r of Y	'ears	in Pl	lacen	nent,	2002	2		
Age								YEAR	S IN PL	ACEME	NT								Total
	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	1000
0	696																		696
1	281	521																	802
2	202	186	305																693
3	185	133	112	216															646
4	185	135	84	92	160														656
5	190	100	70	74	68	108													610
6	179	108	71	70	84	74	105												691
7	192	138	75	73	61	58	72	110											779
8	188	107	91	74	60	58	68	62	91										799
9	179	105	91	96	63	75	87	50	58	111									915
10	192	113	96	72	69	77	87	60	36	52	134								988
11	185	93	90	83	76	104	100	59	46	58	65	135							1,094
12	174	102	79	76	83	86	101	60	51	52	42	55	98						1,059
13	179	117	90	89	84	107	86	76	57	46	62	73	64	106					1,236
14	202	101	78	78	80	101	75	83	58	64	47	49	42	59	79				1,196
15	194	133	93	77	76	91	103	68	48	55	58	52	49	41	53	52			1,243
16	194	109	89	77	67	80	88	60	55	63	48	53	48	35	45	54	12		1,177
17	140	113	94	65	67	78	86	59	48	49	52	56	61	42	41	45	18	2	1,116
18	27	44	60	39	49	47	50	33	22	32	25	27	29	20	21	46	7	1	579
19	1	6	12	9	10	28	24	13	7	6	8	10	5	7	9	8	1		164
20	1	1		2	9	6	5	2	3	1	1		3	1	3	2	1		41
21					1	1						1							3
	3,966	2,465	1,680	1,362	1,167	1,179	1,137	795	580	589	542	511	399	311	251	207	39	3	17,183

Data Source: CWS/CMS as of December 31, 2002 Children in adoptive placement and non-foster care placement are included. One child had incorrect data and were excluded from the table.

Figure 11. Child	ren i	n Pl	acer	nent	by F	Prim	ary l	Ethn	icity	and	Nur	nber	of Y	'ears	in l	Place	emei	nt, 2	002	
Ethnicity								Υ	EARS I	N PLAC	CEMEN	Т								Total
Ethnicity	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	TOTAL
Black	1,922	1,596	1,127	1,035	903	1,013	993	794	674	670	708	757	584	447	324	301	39	4	1	13,892
Hispanic	3,286	2,067	1,332	856	785	766	585	431	249	264	224	181	116	84	60	34	15	1	1	11,337
White	1,145	768	548	340	288	292	270	200	180	153	111	91	55	60	37	17	13			4,568
American Indian	30	18	25	12	7	15	16	7	4		3			3	2					142
Filipino	28	31	25	11	19	5	4	5	1	3	2	1								135
Other Asian/Pacific Islander	25	21	5	5	5	8	4	6	5	2	4	2	1				2			95
Cambodian	35	20	5	2	3	5		1		3										74
Samoan	17	13	2	12	1	2	3			1					1					52
Chinese	13	11	5		4	2	1			•••••										36
Korean	13	8	8	2	2	1	2			•										36
Vietnamese	13	6	4	6		3				•••••										32
Alaskan Native	1		2				1	4	3	•••••	3	1	1	1	1	1				19
Japanese	5	2	1	2	2	2			1	•••••										15
Hawaiian	5	3	1	1	2					•••••					1					13
Asian Indian	3	3	2			3				•										11
Laotian	3	3								•										6
Guatemalan	2	1								2										5
N/A	43	2	1																	46
	6,589	4,573	3,093	2,284	2,021	2,117	1,879	1,448	1,117	1,098	1,055	1,033	757	595	426	353	69	5	2	30,514

Source: CWS/CMS as of December 31, 2002 ** Children in adoptive placement and non-foster care placement are included.

Federal Outcome Measure Figure 12. Percent of Children with 2 and Fewer Placements, FFYs* 1998 -Los Angeles County and Other California Counties Compared with the and Fewer Placements 87.3% Percent of Children with 76.7% 76.2% 74.8% FFY * 1998 FFY * 1999 FFY * 2000 FFY * 2001 FFY * 2002 --- National Standard-(Greater than or equal to) ─△ – Los Angeles - - California without Los Angeles Data Source: UCB: Q3 2002 CWS/CMS Extract File Methodology: Review of children who were in foster care at the end of the year and the children who exited during the year to determine how many months they were in foster care. The number of placements was determined for those who were in foster care for less than twelve months. *Federal Fiscal Year is October 1 to September 30.



Only Children in Care 5 Days or More are included in this analysis

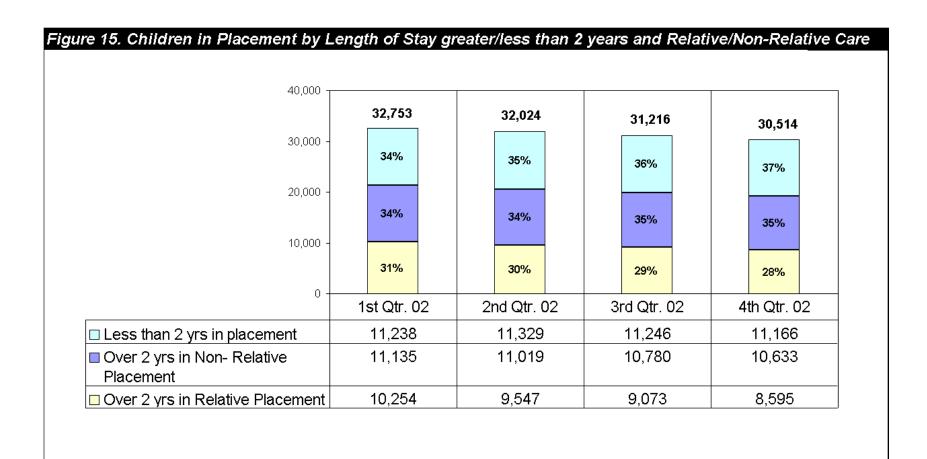
^{**}Mixed is used when no single placement type accounts for more than half of a child's time in care.

Figure 1	4. Nur	mber #	of C	hildr	en in	Out-	of Ho	me l	Place	emen	t by (Curre	nt Pl	acem	ent l E		Sche	dule				int int						
Rate	B rate	FFA Treat-ment r	D rate	H rate	RCL 12 rate	F1 rate	F4 rate	F2 rate	RCL 11 rate	F3 rate	RCL 8 rate	RCL 10 rate	RCL 14 rate	RCL 9 rate	Grandfa Rt-Grp H	Reg. Ctr-Grp Hm	Reg. Ctr-FFA	RCL 7 rate	RCL 6 rate	P2 rate	RCL 5 rate	FFA Non-Treatme rate	RCL 2 rate	RCL 3 rate	RCL 4 rate	RCL 13 rate	N/A	Total
Number	11,457	8,029	2,825	2,497	1,068	773	448	356	321	296	264	199	152	137	116	84	75	62	21	14	14	6	2	2	1	1	1,294	30,514
Percent	37.5	26.3	9.3	8.2	3.5	2.5	1.5	1.2	1.1	1.0	0.9	0.7	0.5	0.4	0.4	0.3	0.2	0.2	0.1	0.0	0.0	0.0	0.0	0.0	0.0	0.0	4.2	100.0

Data Source: Datamart, as of December 31, 2002

Note: Numbers include Adoptive Placement and Non-Foster Care Placement.

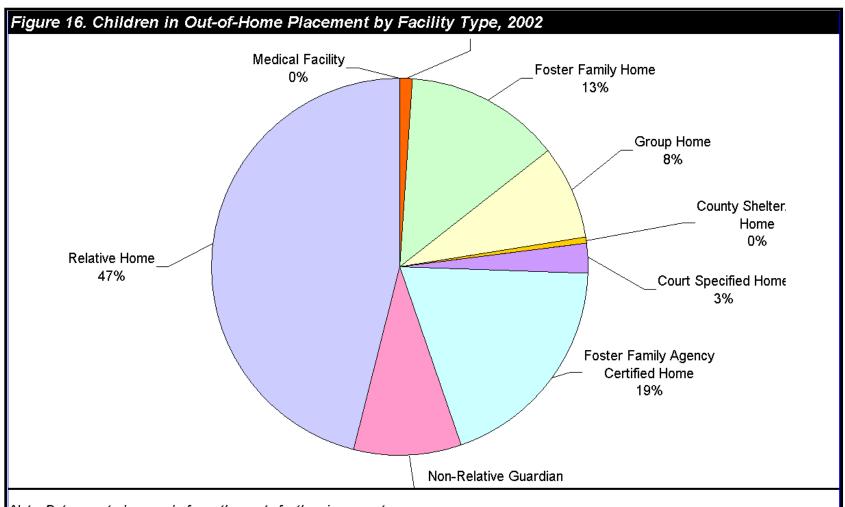
^{*} Category 'Shelter' appears to be inflated due to a large number of children incorrectly coded with this facility type in Los Angeles.



Note: Data reported are end-of-month counts for the given quarter.

Data Source: Data Warehouse, data extraction 3/3/03.

Date: 3/3/03



Note: Data reported are end-of-month counts for the given quarter.

Data Source: Data Warehouse, data extraction 3/3/03.

Date: 3/3/03

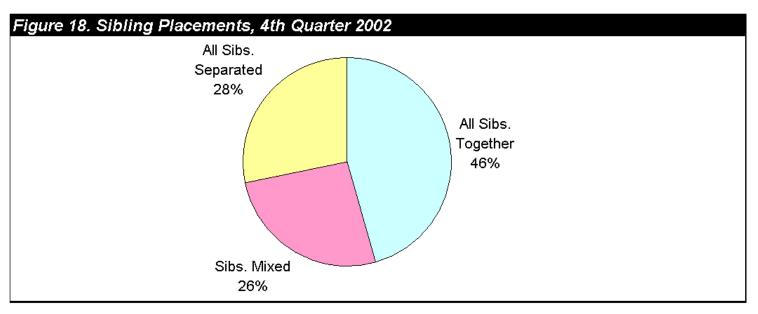
Figure 17. Distribution of Children in Out-of-Home Placement by Facility Type

Counts and Percent of Children in Placement Longer than 2 Years Compared with Overall Counts Change from 1st Quarter to 4th Quarter 2002

<u> </u>					
FACILITY TYPE	41	th Q tr. 200	12	_	st Qtr. to r 2002
	Children in Care Over 2 Years	% Children in Care Over 2 Yrs	Total Children in Care Level	Over 2 Years % Change	Total % Change
Small Family Home	204	81%	252	0%	
Group Home	1,650	76%	2,175	1%	1%
County Shelter/Rec. Home	26	74%	35	-76%	-78%
Court Specified Home	578	62%	933	16%	47%
CONGREGATE CARE, Total	2,458	72%	3,395	1%	6%
Foster Family Agency Certified Home	3,688	46%	7,935	-9%	-4%
Foster Family Home	2,542	72%	3,508	-13%	-12%
FOSTER FAMILY, Total	6,230	54%	11,443	-10%	-6%
Guardian Home	1,944	89%	2,177	11%	13%
Relative Home	8,595	64%	13,330	-16%	-13%
RELATIVE/GUARDIAN, Total	10,539	68%	15,507	-12%	-10%
Facility Type Missing	120	72%	167	-5%	4%
Medical Facility	1	100%	1		
Tribe Specified Home			1		
OTHER, Total	121	72%	169	-5%	5%
TOTAL	19,348	63%	30,514	-10%	-7%

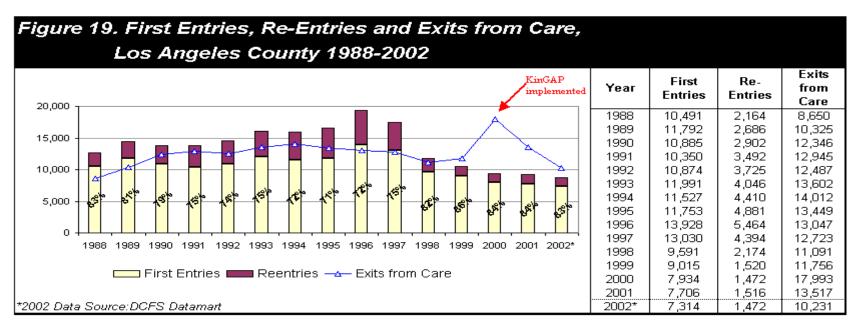
Note: Data reported are end-of-month counts for the given quarter.

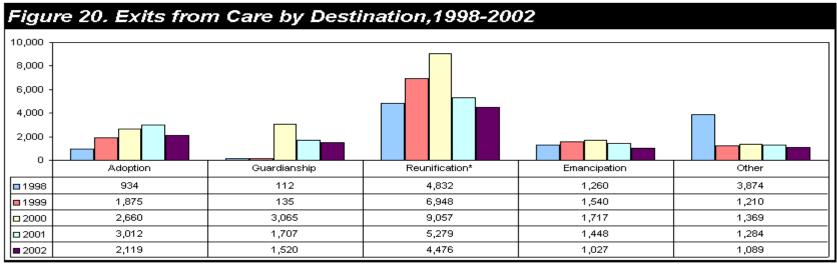
Data Source: Data Warehouse, data extraction 3/3/03.



PLACEMENT Size of Sibling Groups	Number of Placement Homes							TAGE AN Sibling Group Count	Children Count	GES FOR 4 Placement Home Count	Avg. No. of Homes Per	Avg. No. of Children Per Placement
	1	2	3	4	5	6	7	Count			Group	Home
2	58.0%	42.0%						3,326	6,652	4,724	1.4	1.4
3	41.8%	38.4%	19.9%					1,777	5,331	3,165	1.8	1.5
4	29.7%	34.8%	24.4%	11.0%				888	3,552	1,925	2.2	1.8
5	15.0%	34.2%	27.5%	16.8%	6.4%			374	1,870	993	2.7	1.9
6	13.0%	24.7%	27.9%	22.1%	7.1%	5.2%		154	924	464	3.0	2.0
7	6.3%	15.9%	27.0%	33.3%	9.5%	7.9%		63	441	219	3.5	2.0
8		9.7%	12.9%	29.0%	45.2%		3.2%	31	248	131	4.2	1.9
9		23.1%	15.4%	30.8%	7.7%	15.4%	7.7%	13	117	52	4.0	2.3
10	11.1%		22.2%	33.3%	11.1%		22.2%	9	90	38	4.2	2.4
11						100.0%		1	11	6	6.0	1.8
TOTALS								6,636	19,236	11,717	1.8	1.1

Data Reported are end-of-month counts for the given quarter.
Data Source: THE SITE, Sibling Report Department Wide, 2/25/03





^{* 2002} data for Reunification and Other Exit types are estimated, pending final data availability.

WELLBEING PERFORMANCE MEASURES

